ANNEX F

FACTSHEET

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Adaptive Digital Workplace Programme

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The **Adaptive Digital Workplace** (ADWP) programme aims to deliver the Digital Government Blueprint's objective of building a digitally-enabled workplace and a confident workforce for the public sector. With ADWP, public officers will have access to digital workplace services that will facilitate easy collaboration and knowledge discovery across the whole of Public Service. Public officers can then innovate together to create better citizen- and business-centric services for the public.

Why we need a digitally-enabled workplace

Digitalisation is a key pillar of the Government's public service transformation efforts. To enable public officers in achieving the vision of a Digital Government, we need to equip them with digital tools and a progressive secure digital infrastructure. With the adoption of Commercial Cloud, we are able to tap on innovative services and opportunities offered by the Cloud and Software-as-a-Service (SaaS) tools.

ADWP aims to provide our officers with new and better ways to get their work done in a shorter amount of time. For example, with the rollout of Microsoft 365 (M365) tools, public officers will be able to collaborate more, as we seek to develop policies, programmes and services that serve our citizens and businesses.

Benefits of a digitally-enabled workplace

As part of our efforts, we have begun our journey to map out the moments of work for every public officer. Public officers will benefit in the following ways that span across Infrastructure, Applications, and Service Delivery & Support:

  i. **Infrastructure:** Officers will be able to work anywhere through a seamless and secure network access to both Intranet and Internet; as well as gain access to digital resources and tools from a range of end-point devices, including mobile devices.

  ii. **Applications:** Officers may conduct virtual meetings anywhere using tools such as M365 Teams to share information and collaborate easily, and complete tasks such as managing their resource bookings through their mobile phones.

  iii. **Service Delivery & Support:** Officers can receive self-help at any time for tools they require, be able to receive technical support at any agency they are at, and use co-working spaces across Government agencies.

This initiative will be rolled out in phases over the next three years, commencing July 2019.

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For media clarification, please contact:

Tiffany ONG (Ms)
Communications & Marketing Group
Government Technology Agency
Email: Tiffany_Ong@tech.gov.sg
Tel: +65 6211 0575

Raymond POON (Mr)
Communications & Marketing Group
Government Technology Agency
Email: Raymond_Poon@tech.gov.sg
Tel: +65 6211 0605